



CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on August 29, 2003.

Signed: _____

Kimberly Melvin

Amend A
#13
7-D.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No. : 09/475,765
Applicant : HAMER, Eric et al.
Filed : December 30, 1999
TC/A.U. : 2143
Examiner : NGUYEN, Phuoc H.

Confirmation No.: 6830

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SEP 05 2003

Technology Center 2100

Docket No. : KEYNP005
Customer No. : 26541
Title : Method and System for Evaluating Quality
of Service Over the Internet

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT B

Sir:

In response to the Office Action of July 9, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.

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Signed: _____

Kimberly Melvin

IN THE UNITED STATES PATENT AND TRADEMARK OFFICEIn re application of:

Attorney Docket No.: KEYNP005

ERIC HAMER et al.

Examiner: Phuoc H. Nguyen

Application No.: 09/475,765

Group Art Unit: 2143

Filed: December 30, 1999

Date: August 29, 2003

For: METHOD AND SYSTEM FOR EVALUATING QUALITY OF SERVICE OVER THE INTERNET

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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SEP 0 5 2003

Technology Center 2100

Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below.

	Claims Remaining After <u>Amendment</u>	Highest Previously <u>Paid For</u>	Present <u>Extra</u>	SMALL ENTITY <u>RATE FEE</u>	OR	LARGE ENTITY <u>RATE FEE</u>
TOTAL CLAIMS	<u>28</u> -	<u>37</u>	<u>0</u>	X9 = \$	OR	X18 = \$
INDEP CLAIMS	<u>2</u> -	<u>3</u>	<u>0</u>	X42 = \$	OR	X84 = \$
TOTAL						\$ 0

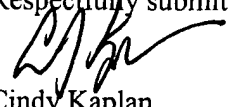


Applicant(s) believe that no (additional) Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-1652 (Order No. KEYNP005).



If the required fees are missing or any additional fees are required during the pendency of the subject application, please charge such fees or credit any overpayment to Deposit Account No. 50-1652 (Order No. KEYNP005).

Respectfully submitted,


Cindy Kaplan
Reg. No. 40,043

RITTER, LANG & KAPLAN LLP
12930 Saratoga Ave., Suite D1
Saratoga, CA 95070
408-446-8690